



Dr. Kent Alexander Logan, MD



Enhanced Concierge Care Benefits Included as Part of the Annual Fee

These offerings are not covered by Medicare or by other insurance plans. Our practice size is smaller which allows us to provide you with the following membership benefits:

Direct communication during business hours. When you call our office during office hours you will speak with a caring staff member who has a real concern for your health and well-being. If you need to leave a message, your phone call will be returned promptly

After-hours communications. If you have an urgent medical problem that occurs outside of our regular office hours, we will use our reasonable best efforts to be available to hear from you. Our goal is to reduce the need for urgent care or emergency room visits. **For emergencies, however, always call 911 first.**

Little or no office waiting time. Your time is valued and respected. We will do our best to start your office visit promptly and ensure your time is spent with the doctor, and not waiting for the doctor.

Longer appointments. We will have time to thoroughly address all your questions and concerns at each appointment, regardless of the reason for your visit. Appointments will generally be scheduled for approximately 45-60 minutes, depending on your individual needs.

Extended office hours. Office visits are best scheduled when the full complement of staff is available. However, should you require occasional visits outside of our usual office hours, we will certainly do our best to reasonably accommodate you.

Advanced diagnostic tools. As part of our concierge program, members may receive advanced diagnostic testing at no additional cost, including MRI imaging, comprehensive neuropsychological evaluations, and other clinically appropriate studies based on individual needs. These enhanced services give us a deeper and more precise understanding of your neurological health, allowing for earlier identification of concerns, more targeted treatment planning, and truly personalized, proactive care designed to support your long-term well-being.

Strong focus on preventive medicine and long-term health and wellness. As part of our commitment to your long-term health and wellness, our philosophy is to educate you about the importance of comprehensive and proactive care. In addition to the clinical services we already offer through our practice, we will assist you to identify and evaluate complimentary providers and offerings. This will support your effort to take an active role in managing and maintaining your good health.

Personalized hospital care. Should you need to be hospitalized, we will make ourselves available when we can to communicate and advocate on your behalf, even when you are admitted to a facility at which we do not have privileges. If you wish, unless hospital policy or protocol does not allow, we will do what we reasonably can to remain involved in your care by communicating with the attending physicians who are providing services to you.

Independent or skilled facility care. Should you need to be in an independent or skilled nursing facility, on a temporary or permanent basis, we will make ourselves available when we can to communicate with those involved with your care, on a case-by-case basis. We will also make ourselves available to your family to address concerns and offer counsel.

"Virtual" consultations and long-distance care. Subject to applicable state and federal laws, we will offer a "virtual" consultation as determined on a case-by-case basis.

Quarterly newsletter on topics relevant to your health and well-being. We will provide seasonal newsletters on medical subjects of interest to support your good health and well-being.

Our Staff

Our staff is an important part of your experience with our office. They not only have the expertise to advocate on your behalf but will assist you in navigating through other aspects of the medical community when necessary.

Insurance Information

Office visit charges are not included in your annual fee. We intend to remain an in-network provider with Medicare and most PPO commercial insurance plans. We will submit claims to Medicare and commercial insurance for all covered services and patients will be responsible for deductibles, co-pays and exclusions in accordance with individual insurance plan guidelines. It is our intention that no insurance-covered medical services are included in your annual fee.

As medically indicated, we will make it a priority to refer you to in-network physicians for any necessary consultations and to in-network facilities for diagnostic tests and hospitalizations. Any services rendered by these physicians or facilities will be billed by the performing entity and should likely be covered by your insurer according to in-network fees.



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